

# SmaK Products/US Products Limited Warranty Policy

Effective date 1/1/2022

SmaK Products and US Products are committed to producing high quality equipment. We believe that a strong warranty policy tells customers, distributors and service centers that SmaK Products/ USP are serious about its pledge to manufacture equipment of the highest quality, dependability, and service-ability. We also believe the best warranty program is only as effective as those program members who carry it out. The following information will allow distributors and non-distributing service centers to get the most out of the SmaK Products Warranty Program.

**Proof of purchase and serial numbers are REQUIRED for warranty consideration.**

**This limited warranty begins on the date of the customers purchase and is valid and available to the original purchaser only.**

## 10-YEAR LIMITED HOUSING WARRANTY

SmaK/USP warrants that all rotationally molded housing and tanks will be free from manufacturing defects, defects in workmanship, and defects in material for Ten (10) years from the date of original purchase, for the original purchaser only. This warranty does not apply and is void if there is evidence of improper use, altered, abuse or neglect. **Replacement cost does not include the cost of shipping or labor.**

## 2-YEAR MAJOR COMPONENTS WARRANTY

SmaK/USP warrants that, pumps, heaters and vacuum motors, are covered under a two (2) year limited warranty from the date of original purchase. This warranty does not apply and is void if the pump, vacuum motor, or heater has worn motor brushes, water damage, freezing, chemical build-up, chemical damage, or evidence of abuse, neglect or tampering. **This warranty covers the cost of the replacement part, shipping of the new part and labor.** SmaK/USP will ship parts via normal ground delivery prior to the return of the defective parts at normal charge to the Distributor. Extra charges for expedited or air shipments will be bill to the Distributor. SmaK/USP will credit the Distributor for the replacement parts, if the defective parts are returned within 30 days and are determined to be covered under warranty. **This warrant does NOT cover the cost of shipping the damaged parts back to SmaK/USP for evaluation.** If a component is replaced, SmaK/USP will offer a new 90-day limited warranty on the new component.

## 90-DAY WEAR PARTS LIMITED WARRANTY

SmaK/USP will replace all wear parts for 90 days from the date of original purchase of new equipment. Wear parts are items which wear out as a result of usage or the passage of time and are consumed despite attempts to maintain them, such as gaskets, wheels, brass, cords, wires, electrical terminals, hoses, switches, thermostats, plastisol parts, filters, bearings, brushes, solenoids, o-rings, bulbs, heating elements, castors, or other parts deemed wear items in SmaK/ USP sole discretion. **This warranty covers the cost of replacement part, Labor and shipping.**

## **SmaK/USP Tools Warranty**

### **Sharp Shooter wands**

Our Sharp Shooter wands are covered under the following warranty. Each wand is covered under warranty for the original purchaser only.

5-year limited warranty on roto-molded head. All other parts are covered under our 90-day wear parts limited warranty listed above.

### **Value wands**

Our Value wands are covered under the following warranty. Each wand is covered under warranty for the original purchaser only.

2-year limited warranty on roto-molded head. All other parts are covered under our 90-day wear parts limited warranty listed above.

### **Revolver HST**

Our Trident hard surface tool is covered under the following warranty. Each wand is covered under warranty for the original purchaser only.

5-year limited warranty on the roto-molded head.

1-year limited warranty on rotary union

90-day wear parts limited warranty listed above.

### **UPH Upholstery tool**

5-year limited warranty on the roto-molded body

90-day wear parts limited warranty listed above